LINK19 COLLEGE

Hospitality

We aim to give learners the skills and knowledge to pursue work opportunities within the hospitality industry and work towards a relevant qualification



Quality of Education: Develop an ethos of independence and promote the skills required to access the wider community and employment opportunities in a safe manner.

- demonstrate good hospitality skills through practical learning experiences
- understand the importance of learning and applying transferable skills
- learn about team work, roles and responsibilities during work placements
- understand the need to follow health and safety procedures within the hospitality industry
- improve their communication skills, as well as working with others, problem solving, managing and presenting information and self-management
- work towards a vocational qualification (where relevant) for the hospitality industry with a focus on preparing for work



- have a good knowledge and understanding of hospitality
- monitor and assess learners' work and maintain accurate records
- ensure that all learners are challenged according to their learning ability and their own interests
- achieve a depth of learning in all lessons
- check learners' understanding and give opportunities for feedback, questions, answers, discussion and selfevaluation
- provide opportunities for learners to practice catering skills
- encourage learners to share experiences and demonstrate skills learnt in their work experience placements



Learners will















Employers will.....

- have high expectations of learners
- ensure a safe working environment is provided with relevant insurances, policies and procedures
- complete an induction with learners at the beginning of their placements
- provide a key contact for learners
- provide learners with a uniform and PPE if required
- disseminate information about a learner's work experience to their teams to encourage collaborative support from all parties
- contribute to learners' work placement reviews and give them regular feedback
- share any safeguarding concerns with the LINK19 College DSAL



- mentor learners
- support learners to build their confidence during their placement
- learn the job role in readiness for training the learner
- break down tasks, sometimes applying systematic instruction technique
- model workplace behaviours
- target setting and monitoring and reviewing progress
- produce visual or written aids and reminders (e.g. step by step task list) to support learners
- check learners understanding
- negotiate an increase in responsibilities or new activities to support learners' progress

Increasing the opportunities for employment and independence in adulthood within a supportive learning environment















